

The background of the slide is a close-up, slightly blurred photograph of several electricity meters. The meters are white and metallic, with various dials and labels visible. The lighting is somewhat dim, creating a professional and technical atmosphere. The text is overlaid on the left side of the image.

Introducing

Meter Operator Agreements

Since the UK energy market de-regulated in 1988, business consumers have had the opportunity to appoint an independent Meter Operator (MOP) of their choice. The responsibility of the MOP includes the installation and maintenance of electricity meters.

This competition has provided the opportunity for businesses in the UK to manage their Meter Operator costs more effectively by agreeing to a framework outside of their supply contract.

How does the process work?

Typically, the Energy Supplier will automatically nominate and appoint its default MOP provider. The fees associated can often be inflated and charged through the supply bill.

With the Energy Supplier appointing its default provider, it doesn't support you the consumer to fully manage the terms or the costs for your MOP Agreement.

Through our long-standing partnerships, we can independently source a solution that is both highly competitive and offers greater value.

FAQ: MOPs

What is a MOP Agreement?

The MOP Agreement generally covers installation, supply, and maintenance of the meter across the contracted period, typically for 5 years.

Do I require a Meter Operator Agreement?

A Meter Operator Agreement is a legal requirement for all electricity supplied meters which are automatically read half-hourly. If the 'Profile-Class' on your supply bill appears as '00', this will signify you have a half-hourly electricity meter.

How much does a MOP Agreement cost?

MOP charges are often itemised on the Energy Supplier's invoice and charges can vary, sometimes costing in excess of £600 per annum. Factors including how the meter is serviced, the product specification, and the term of the agreement all have an impact on the final costs for a new contracted agreement with us.



Where are my current MOP costs on my supply bill?

MOP charges can often prove challenging to identify, and are sometimes billed within the Standing Charge or Unit Rate. However, there are suppliers who will charge separately, often referring to a 'Metering Charge' as a separate line on the supply bill.

My bill already includes MOP charges, if I agree to a new contract, would I be charged twice?

Dependent on how your current supplier bills you, these costs will be taken out from the Unit Rate or Standing Charge, or the separate 'Metering Charge' line on the bill will be removed by your supplier.

How do we pay for our newly contracted Meter Operator Agreement?

Typically, you pay an annual fee in advance directly to your chosen Meter Operator. Your MOP will send you an invoice which is often payable within 30 days of the date of the invoice, but may vary dependent on your MOP provider.